To connect to the Nova VPN system, it is necessary to have the appropriate VPN client software installed on the device. This software (called Pulse Secure) is what provides authentication and access to internal Nova resources. The following will provide instructions on how to install and launch the Pulse Secure software.

VPN client installation instructions for Windows-based devices:

Open a web browser (Internet Explorer, Firefox, Chrome, etc.) and type <u>http://sharkvpn.nova.edu</u> into the browser's address box.

The following page should appear:



The page provides three different client versions. The first two are for Windows-based devices, and the third is for Apple Macintosh systems.

Most late model Windows-based systems run a 64 bit version of Windows. However, if you are unsure about which Windows-based client to select, to verify, simply open the Windows Control Panel and choose the System icon.



After selecting System, the following screen will be displayed providing the necessary system type information.

Control Panel Home	View basic information	about your computer	Ø
 Device Manager Remote settings System protection Advanced system settings 	Windows edition Windows 7 Professional Copyright © 2009 Microsoft Corporation. All rights reserved. Service Pack 1 Get more features with a new edition of Windows 7		
	System		
	Processor: Installed memory (RAM): System type: Pen and Touch:	Intel(R) Core(TM) i7-4600M CPU @ 2.90GHz 2.90 GHz 16.0 GB 64-bit Operating System No Pen or Touch Input is available for this Display	

Once that information is known, simply go back to your web browser and choose the appropriate client link.

Depending upon the web browser being used, a dialog box will be displayed asking if you want to run or save the install client. Click on "Run" and the install process will begin.

Note: If you accidentally select the incorrect version, the following pop-up box will appear stating that the incorrect client version was selected and can't be installed. If this happens, click the "OK" button which will close the dialog box and select the other client version.



If the correct client version was selected, then the first install window appears, click on "Next".



Click on "Install".



If the User Account Control option is active, then the following screen will appear. Click on "Yes" to allow the install script to copy the client files and to proceed.

😵 User Account Control		
Do you want to allow the following program to install software on this computer?		
Program name: 6b0bd3.msi Verified publisher: Pulse Secure, LLC File origin: Hard drive on this computer		
Show details		
Change when these notifications appear		

Click on "Finish".

Pulse Secure Setup		
S Pulse Secure	Completed the Pulse Secure Setup Wizard	
	Click the Finish button to exit the Setup Wizard.	
	Back Finish Cancel	

A new Icon is installed under Programs --Pulse Secure which can be used to start the client. Alternatively, a link in the notification icons area can be used.



The first time the client is launched after installation, a connection to SharkVPN may need to be added. To add a connection, click on "+" as shown below.



The following window will appear. Fill in the necessary fields.

Leave Type as shown, however the connection must be given a name and the VPN URL must be entered.

Add Connection		
Туре:		
Policy Secure (UAC) or Connect Secure (VPN)		
Name:		
Nova		
Server URL:		
sharkvpn.nova.edu		
Connect Add Cancel		

Once completed, click on "Add" to save your connection configuration.

Secure	_ ×
File Help	
Connections	+ / x)
Nova Disconnected	Connect
© 2010-2016 by Pulse Secure, LLC All rights reserved	Close

The Pulse Connect client for Windows installation/configuration is now complete. To connect to Nova, click on the "Connect" button. A login box will then be presented. Enter your Nova username (without the '@nova.edu') and your password. Upon successfully logging in, you will be connected to Nova's network.

Secure				
Connect	to: Nova			
	User Name:			
	Enter your Nova Username without @nova.edu			
	Password:			
	Save settings			
	Connect Cancel			

To verify VPN connectivity, examine the Pulse Secure icon in the Notification area. It should look as follows:



To disconnect, right click on this icon and choose "Disconnect" or "Exit" to completely close the client.

