# **PAYMENT OPTIONS**

## **ONLINE**

nova.edu/nsuebill

(e-Check, Visa, Mastercard, and American Express credit or gift cards accepted)

**Did You Know?** If your account balance is paid by credit card or gift card, any excess credit will be returned to the card(s) used for payment.

**Tip:** Keep any gift card(s) used to make payments in case you are ever owed a refund.

#### MAIL

Mail a check, money order, or cashier's check with your name and  $\ensuremath{\mathsf{NSU\,ID}}$  to

Nova Southeastern University Office of the Bursar 3300 S. University Drive Fort Lauderdale, FL 33328-2004

## **IN PERSON**

Go to the One-Stop Shop in the Horvitz Administration Building.

#### **WIRE TRANSFER**

Go to nova.edu/bursar/payment/pay\_my\_bill for instructions.

#### **INTERNATIONAL PAYMENTS**

International payers may use Flywire to pay from any country and bank. For more information, visit *nova.edu/bursar/payment/international-payments.html*.

#### THIRD-PARTY BILLING

Florida Prepaid College Plan 800-552-GRAD • *myfloridaprepaid.com* 

For other 529, 504, prepaid, or tuition-assistance plans, you can read more at *nova.edu/bursar/payment/third\_party\_billing*.



# **CONTACTS**

#### **CHARGE CONCERNS**

For questions about your charges, contact the respective office below.

Payment	(954) 262-5200 • bursar@nova.edu
Student Health Insurance	(954) 262-4060 • studenthealth@nova.edu
Residential	(954) 262-7052 • housing@nova.edu
Meal Plan	(954) 262-8929 • nsucard@nova.edu
Financial Aid Refunds	(954) 262-5200 • bursar@nova.edu
Collections	(954) 262-5200 • collections@nova.edu
Tuition Reversal	(refer to your college catalog) nova.edu/academics/course-catalog.html
Student Accounts	(954) 262-5200 • studentaccts@nova.edu

#### **OFFICE HOURS**

8:30 a.m. to 5:00 p.m., Monday-Friday

#### **FORMS**

Forms and details are available by visiting *nova.edu/bursar/forms*. Forms available include

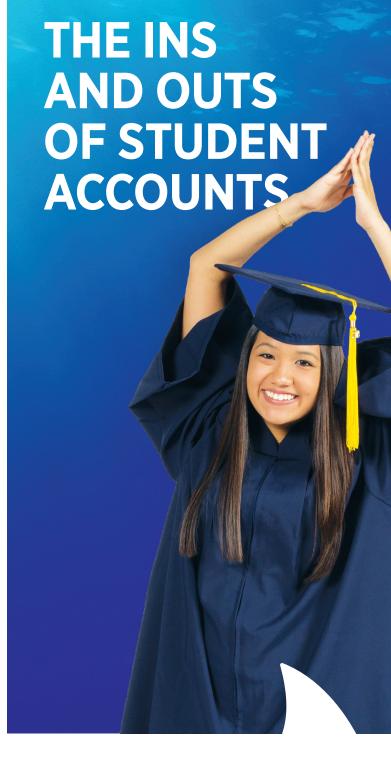
- Refund Check Cancellation Form
- · Authorization to Return Refund
- Florida Prepaid College Plan Billing Request Form
- Authorization for Release of Information (ROI) Consent
- Bookstore Advance Purchase Program (BAPP) Form
- 1098-T Electronic Opt-in Form



nova.edu/bursar

Nova Southeastern University admits students of any race, color, sex, age, nondisqualifying disability, religion or creed, sexual orientation, gender, gender identity, military service, veteran status, or national or ethnic origin to all the rights, privileges, programs, and activities generally accorded or made available to students at the school, and does not discriminate in administration of its educational policies, admissions policies, scholarship and loan programs, and athletic and other school-administered programs. Any such acts are unacceptable and strictly prohibited by the university.

25-II-027RNK



**NSU** Florida

# STUDENT ACCOUNT BASICS

Use this quick reference guide, created by the Office of the University Bursar, to take stock of your financial responsibilities and build a positive track record of account management. Additional details can be found in your Student Enrollment Agreement (SEA).

# **QUICK LINKS**

Account Access and Direct Deposit	sharklink.nova.edu
Authorized User Setup	nova.edu/nsuebill
Bursar	nova.edu/bursar
Financial Aid	nova.edu/financialaid
ID/Password Recovery	nova.edu/resources/nsuidentity
International Affairs	nova.edu/internationalaffairs
Invoices and Receipts	studentaccts@nova.edu
Payment Plans	paymentplan@nova.edu
NSU eBill Payment	nova.edu/nsuebill
Student Health Insurance	nova.edu/studentinsurance
SharkCard	nova.edu/nsucard

#### TIP

An email is sent in the middle of each month alerting you to review your NSU eBill account. You may designate another person to also receive the alert, as well make payments to your account in NSU eBill (authorized user setup). Additionally, the bursar's office reminds students of the student health insurance waiver deadlines by NSU email, so be sure to check your email regularly.



# **DEFINITIONS**

#### **ACCOUNT**

A record of charges and credits. Your NSU account can include tuition and fees, housing and food, financial aid credit, and more.

**Did You Know?** Payment is due in full at the time of registration. If you plan to live on campus, account balances must be paid prior to check-in.

Prior to your check-in date, contact a Financial Aid and Academic Records (FAAR) representative at (954) 262-5200 or (954) 262-3380 for payment or help completing outstanding financial aid requirements.

## **ACCOUNT HOLDS**

A mechanism that freezes student services, including, but not limited to, campus residence hall check-in, future registration, and use of the NSU RecPlex. Holds remain on your NSU account until the balance is paid in full. Holds may also impact your ability to access transcripts and receive your diploma.

**Tip:** If you mail in a personal check for payment while there is an account hold, the hold will remain for 10 business days, allowing for bank clearance.

# **AUTHORIZATION FOR RELEASE OF INFORMATION (ROI)**

If your parent, guardian, or another person will be assisting you with your account management or will be making payments on your behalf, NSU requires you to complete an Authorization for Release of Information at *nova.edu/roi*.

#### **BURSAR'S OFFICE**

The bursar's office is responsible for assessing tuition and fees, billing, and collecting amounts due to the university.

#### **COLLECTIONS**

Accounts that are not kept current are turned over to the collections department for handling. This includes accounts with past due balances older than 90 days from the start of a semester/term. Visit nova.edu/bursar/billing/collections for more information.

#### **LATE FEE**

Applied to any account that has a balance at 30 days after the semester start. The current late fee is \$100.

#### **NSU eBILL**

Reflects your student account activity and allows you to set up authorized users and payment plans.

# **PAYMENT PLAN**

A voluntary, online payment option for students who need a little extra time to pay their account balance. Enrollment is available to eligible students via *nova.edu/nsuebill* before the start of the semester/term. For plan details and eligibility requirements, visit *nova.edu/paymentplan*.

#### **PAYMENT POLICY**

By registering for courses at NSU, you accept financial responsibility for paying the full account balance, plus any additional costs incurred by the university in the collection of these debts.

# **REFUNDS (Financial Aid and Tuition)**

If the total amount of financial aid for the semester exceeds account charges, you may receive a financial aid refund. To receive refunds to your bank account, sign up for direct deposit. Otherwise, refunds are mailed to the preferred mailing address, if indicated, or the permanent mailing address on your student profile. Tuition refunds may be issued based on the time of withdrawal from classes. Refer to your program's catalog for withdrawal and tuition refund policies.

**Tip:** You must have a valid mailing address in SharkLink to receive any refund. To sign up for direct deposit, visit *nova.edu* /bursar/refunds/direct delivery.html.

# STUDENT ENROLLMENT AGREEMENT (SEA)

Your SEA outlines university policies on course registration and financial responsibilities and must be completed each calendar year as part of the registration process.

#### STUDENT HEALTH INSURANCE

Student health insurance is managed through the bursar's office. For assistance regarding student health insurance fees, waivers, waiver reversals, election inquiries, and other questions, please call (954) 262-4060, email *studenthealth@nova.edu*, or visit *nova.edu/studentinsurance*. Students are automatically enrolled in the university's health insurance plan with course registration and must submit a waiver application each academic year by the published deadline if they have comparable insurance coverage.

#### THIRD-PARTY BILLING

NSU accepts and bills third parties like the Florida Prepaid College Plan for tuition, fees, and on-campus housing costs. The difference between costs and plan allocations is the responsibility of the student. For details, visit nova.edu/bursar/payment/third\_party\_billing.

## **TAX INFORMATION**

Colleges and universities use Internal Revenue Service (IRS) Form 1098-T to report information posted to a student's account, as required by the Taxpayer Relief Act of 1997. The reported information (including payments for tuition, fees, scholarships, and grants) is used to determine eligibility for educational tax credits, such as the American Opportunity Credit. Review Publication 970 at *irs.gov* for more information on educational tax benefits.

**Tip:** Visit *nova.edu/bursar/tax1098.html* to sign up for electronic delivery of your Form 1098-T.

Colleges and universities are also required to file IRS Form 8300 to report receipt of more than \$10,000 in cash per semester. Students are notified when this form is filed.

Nonresident aliens (NRA) and foreign students attending NSU on an F or J visa, who receive an NSU institutional scholarship, may be subject to NRA withholding. For more information, visit nova.edu/internationalaffairs/students/current/tax.html.