

NOVA SOUTHEASTERN UNIVERSITY ENROLLMENT AND STUDENT SERVICES FINANCIAL HOLDS

ENROLLMENT & STUDENT SERVICES FINANCIAL HOLDS							
		~~~~ PREVENTS ~~~~				Add Coll Fees	Notes
BURSAR ACCOUNTS		Grades	Registration	Trans & Diploma	Payment Processing		
Non-Financial Hold							
No Hold		Good Financial Standing				Standard	
1A		Good Standing / Used as Group Identifier				Standard	Military Contracts
Bursar's Hold							
04		NSU Automated 30-Day Hold & Late Fee	X	X	X	Standard	Once Paid- Hold Automatically Released Next Business Day
TD		Transcript/Diploma Hold			X	Standard	Once Paid- Hold Automatically Released Payment is Posted
IN-HOUSE COLLECTION ACCOUNTS							
01	Letter Service	X	X	X		Standard	Past-Due Amount Only/Hold Automatically Released Once Payment is Posted
02	Internal Student Dispute	X	X	X		Standard	Questions - Refer to Collection Staff
03	Perkins Default	X	X	X		Standard	Questions - Refer to Collection Staff
4P	Refund With Prior Balances	X	X	X		Standard	Questions - Refer to Collection Staff
1B	Pending/Under Review	X	X	X		Standard	Questions - Refer to Collection Staff.
1D	International/Out Of Country	X	X	X		Standard	Questions - Refer to Collection Staff.
1E	NSU Employees with Open Balances	X	X	X		Standard	Questions - Refer to Collection Staff.
1P	NSU Employees / In Repayment	X	X	X		Standard	Questions - Refer to Collection Staff.
1F	Returned Checks/Declined Credit Card	X	X	X		Standard	NSU Does Not Resubmit Returned Items to be Processed/\$25 Returned Item Fee is Added to the Account/Refer to Collections Staff
1C	Active & Discharged Bankruptcies	Varies According to Legal Stage				Refer to Coll	Questions - Refer to Collection Staff.
1N	Promissory Note / In Repayment	X	X	X		Standard	Questions - Refer to Collection Staff.
1L	Pre-Collection Letter Service/ConServe	X	X	X		Standard	Final In House 30-Day Collection Phase
1R	Pre-Collection Letter Service/GRC	X	X	X		Standard	Final In House 30-Day Collection Phase
1G	Pre-Legal Notice	X	X	X		Standard	Final Notice Prior to Placement with Attorney
1W	Bad Debt / Owes NSU Prior Monies	X	X	X		Standard	Owes for Prior Balance/Account Shows \$ 00.00 Bal Due because of "Bad Debt" Entry / Student Owes \$\$ Questions - Refer to Collection Staff
THIRD PARTY COLLECTION ACCOUNTS / OUTSIDE AGENCY / FULL COLLECTION STATUS							
Outside Collection Agency Holds							First Refer to Agency  Do Not Discuss Account. Do Not Give Out Balance If Student Refuses to Contact Outside Agency Directly - Refer to Collection Staff.
2C	ConServe Full Collections	X	X	X	X	Refer to Agency	
2R	GRC Full Collections	X	X	X	X	Refer to Agency	
Outside Attorney Holds							
3G	Legal Marc J. Gold	X	X	X	X	Refer to Attorney	
Additional Notes:		No Payments are Refused / Holds are Released Upon Payment in Full with Cash or Credit Card Only, except for 01 and 04 holds.					