

ENROLLMENT & STUDENT SERVICES FINANCIAL HOLDS						
~~~~ PREVENTS ~~~~						Notes
	Grades	Registration	Trans & Diploma	Add Coll Fees	Payment Processing	
<b>BURSAR ACCOUNTS</b>						
<i>Non-Financial Hold</i>						
<b>No Hold</b>	Good Financial Standing				Standard	
<b>1A</b>	Good Standing / Used as Group Identifier				Standard	Military Contracts
<i>Bursar's Hold</i>						
<b>04</b>	NSU Automated 30-Day Hold & Late Fee	X	X	X	Standard	Once Paid- Hold Automatically Released Next Business Day
<b>TD</b>	Transcript/Diploma Hold			X	Standard	Once Paid- Hold Automatically Released Payment is Posted
<b>IN-HOUSE COLLECTION ACCOUNTS</b>						
<b>01</b>	Letter Service	X	X	X	Standard	Past-Due Amount Only/Hold Automatically Released Once Payment is Posted
<b>02</b>	Internal Student Dispute	X	X	X	Standard	Questions - Refer to Collection Staff
<b>03</b>	Perkins Default	X	X	X	Standard	Questions - Refer to Collection Staff
<b>4P</b>	Refund With Prior Balances	X	X	X	Standard	Questions - Refer to Collection Staff
<b>1B</b>	Pending/Under Review	X	X	X	Standard	Questions - Refer to Collection Staff.
<b>1D</b>	International/Out Of Country	X	X	X	Standard	Questions - Refer to Collection Staff.
<b>1E</b>	NSU Employees with Open Balances	X	X	X	Standard	Questions - Refer to Collection Staff.
<b>1P</b>	NSU Employees / In Repayment	X	X	X	Standard	Questions - Refer to Collection Staff.
<b>1F</b>	Returned Checks/Declined Credit Card	X	X	X	Standard	NSU Does Not Resubmit Returned Items to be Processed/\$25 Returned Item Fee is Added to the Account/Refer to Collections Staff
<b>1C</b>	Active & Discharged Bankruptcies	Varies According to Legal Stage			Refer to Coll	Questions - Refer to Collection Staff.
<b>1N</b>	Promissory Note / In Repayment	X	X	X	Standard	Questions - Refer to Collection Staff.
<b>1L</b>	Pre-Collection Letter Service/ConServe	X	X	X	Standard	Final In House 30-Day Collection Phase
<b>1R</b>	Pre-Collection Letter Service/GRC	X	X	X	Standard	Final In House 30-Day Collection Phase
<b>1G</b>	Pre-Legal Notice	X	X	X	Standard	Final Notice Prior to Placement with Attorney
<b>1W</b>	Bad Debt / Owes NSU Prior Monies	X	X	X	Standard	Owes for Prior Balance/Account Shows \$ 00.00 Bal Due because of "Bad Debt" Entry / Student Owes \$\$ Questions - Refer to Collection Staff
<b>THIRD PARTY COLLECTION ACCOUNTS / OUTSIDE AGENCY / FULL COLLECTION STATUS</b>						
<i>Outside Collection Agency Holds</i>						
<b>2C</b>	ConServe Full Collections	X	X	X	X	Refer to Agency
<b>2R</b>	GRC Full Collections	X	X	X	X	Refer to Agency
<i>Outside Attorney Holds</i>						
<b>3G</b>	Legal Marc J. Gold	X	X	X	X	Refer to Attorney
<b>Additional Notes:</b> No Payments are Refused / Holds are Released Upon Payment in Full with Cash or Credit Card Only, except for 01 and 04 holds.						
<b>First Refer to Agency</b> <i>Do Not Discuss Account. Do Not Give Out Balance If Student Refuses to Contact Outside Agency Directly - Refer to Collections Staff.</i>						