

2015 ESS Informational Summit

updated: May 13, 2015

Thursday, July 23, 2015

9:15-9:25 a.m. Welcome by Dr. Stephanie G. Brown

Room 1047	Room 1048	Room 1049	Room 1052	Room 1053	Room 1054	Room 1133
Introduction: CAPP	Regulatory/ESS Updates by Dr. Brown	University Call Center & Help Desk	SAP	Financial Aid	Transfer Services	Registrar Policies & Procedures
Advanced: CAPP	One-Stop Shop Services	Return Title IV	AMS/EPS	Bursar Services	Scholarships & Discounts	FERPA
LUNCH 'N FUN						
Introduction: CAPP	Regulatory/ESS Updates by Dr. Brown	The Debt Squad	SAP	Bursar Services	Scholarships & Discounts	FERPA
	Flex Reg	Return Title IV			Veterans	Nat. Student Clearingh
BREAK						
Advanced: CAPP	Veterans	University Call Center & Help Desk	AMS/EPS	Financial Aid	Transfer Services	Registrar Policies & Procedures
	One-Stop Shop Services		HPD Admissions			