

Student Service Fee Frequently Asked Questions University Call Center

Does the student services fee apply to online students?

Every student enrolled at NSU is responsible for paying the fee.

Will this fee be waived for employees who are students?

Employees who are students will be required to pay the Student Service Fee. It will not be covered by tuition waiver. Tuition will continue to be covered by waiver.

Are HPD students on external rotations required to pay the fee?

Every student enrolled at NSU is responsible for paying the fee – online, off-campus or on campus.

Will this fee include any upgrades to the East Campus?

This fee will cover the current student activity fee that you are required to pay for your program. The additional funds will go toward the introduction of new programs and the enhancement of existing activities of health, safety, welfare and technology services available to NSU students.

Will you be able to provide me with a breakdown of where our money is going?

No breakdown was made available as this fee covered numerous services. Following a meeting with Student Affairs, any student that was insistent on an answer to this question was referred to Dr. Brad Williams. As of 3/14/05, only one student was referred to Student Affairs as most understand this fee encompasses numerous services throughout the University.

Are there services or facilities I will have use of included in this fee?

This fee will cover the current student activity fee that you are required to pay for your program. Every student of NSU benefits because the fee is tied to technology, as well as health, safety and welfare activities whether they are enrolled in classes at one of our Student Education Centers, on one of our campuses, or take classes solely online.

Which fees I am paying now that will be supplanted by the new student services fee?

The Student Service Fee will go toward the introduction of new programs and the enhancement of existing activities of health, safety, welfare and technology services available to NSU students. Your program may not require a Student Services Fee. Please contact your advisor for more information.

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What percent increase is this over the current fees?

This would depend on the student's program and current fees..

Is this in lieu of the registration fee or in addition to it?

This fee will not replace your registration fee.

How this fee will impact the Tampa Campus?

The Student Service Fee will go toward the introduction of new programs and the enhancement of existing activities of health, safety, welfare and technology services available to NSU students – this includes student service centers.

Will exceptions be made for online or international students?

Every student enrolled at NSU is responsible for paying the fee – online, off-campus or on campus.

Is the fee for Continuing Dissertation Services connected to the Student Services Fee?

Please refer to your program office regarding this particular question. The Student Services Fee is not connected to the Continuing Dissertation Services fee.

What fees that I currently pay will this new fee will replace?

This fee will replace current student service fees for programs that have the fee in place.

How does this fee impact a student who attends class on a quarterly basis?

Because your program is quarterly, you would pay a pro-rated amount.

Issues regarding students dropping course(s) during a term in which the Student Services fee is applicable:

Students who drop course(s) through WebStar prior to the beginning of the term have the registration record removed from the Banner registration form SFAREGS and consequently all tuition and fee charges are reversed.

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Unfortunately, fees are not reversed when a percentage drop of 100% or less are posted to the student's record. Consequently leaving a \$125 to \$250 fee due when a student has never attended a class.

POLICY:

1. All students dropping course(s) prior to the start of class should be instructed to drop via WebStar, which should reverse the NSU student services fee.
2. Students who are unable to drop course(s) via WebStar should be directed to contact an Academic Advisor that would drop the course(s) in a complete drop situation, utilizing registration status of DD, which will reverse all tuition and all fees.