

# Finding the answers just got easier . . .

## **Child Care Training Website**

[www.myflorida.com/childcare](http://www.myflorida.com/childcare) and select "Training Requirements"

- State-Mandated Training Requirements for Child Care Providers
- Training Course Information (schedules, training locations, instructors, and fees)
- Competency Exams
- Florida Director Credential
- Florida School-Age Certification
- Child Development Associate Equivalency and Renewal Programs
- Staff Credential Requirement
- Early Literacy Training Requirement
- On-line Training Courses
- Individual Training Transcripts

For information not available at our website, please contact one of the following Child Care Support Programs, available Monday – Friday, 8 a.m. to 5 p.m. (EST):

## **Child Care Training Information Center**

**1-888-FL-CCTIC (1-888-35-22842)**

- General child care training questions
- Educational Exemptions
- Staff Credential Verification (CF-FSP 5211/5206)
- Updating Transcripts, Issuing/Printing Certificates/Verifications not in Child Care Training System
- Accessing Online Courses/Training Transcripts

## **Child Care Credential Unit**

**1-866-320-9710**

The child care staff will answer your specific questions about the following Florida child care credentials and renewals:

- *Director Credential Program (Press 1)*
- *CDAE and Renewal Program (Press 2)*
- *Gold Seal Quality Care Program (Press 3)*

## **Competency Exam Scheduling Center**

**1-888-375-EXAM (1-888-375-3926)**

Call center operators are available to schedule child care exemption or competency exams for the state-mandated child care training.

## **Child Care Training Coordinating Agency**

- Competency Exams
- Training Schedules
- Trainer Recruitment/Certification