

Forgot Your User ID/PIN?

How to access MyBlueService online self-service tools

1

Go to www.bcbsfl.com and look for the blue MyBlueService Member Log In box.

Click on "**Forgot your User ID/PIN?**"



2

Enter your **social security number**.

Enter your **date of birth**.

Select which option, **Forgot User ID, PIN or Both**, you need.

Enter the **4-digit verification number** shown on your screen.



3

Enter your **Contract / Member Number** located on your ID card or on an Explanation of Benefits statement, if you have one. *Include only the numbers, not the letters shown.*

4

Create a **personal identification number (PIN)** using 6 numbers.

5

Start using MyBlueService today!

